

Return Consignment Form

Please **always contact our service department** (☎ : +49 (0) 6442 / 92 83 – 91) **before** returning any parts.

For parts (which are not under warranty), which are sent back to us without having contacted our service-department first, processing costs of 75 € will be charged.

By sending us the completed and signed return consignment form, you will accept these conditions.

To ensure a fast and efficient processing for your return consignment, we kindly ask you to complete all necessary information regarding the parts to be returned. Thank you.

Informations about the parts

Specification of the goods :

Delivery note n° : _____
 Item description: _____
 Type reference: _____
 Quantity : _____

Reasons for returning the parts

Parts are defective	<input type="checkbox"/>
Damage in transit	<input type="checkbox"/>
Wrong delivery	<input type="checkbox"/>
Other reasons :	<input type="checkbox"/>

Customer information :

Your customer n° : _____
 Contact person: _____
 Telephone n° : _____
 E-Mail: _____

Processing

Request for inspection	<input type="checkbox"/>
Request for credit advice	<input type="checkbox"/>
Request for new delivery	<input type="checkbox"/>
New delivery already received	<input type="checkbox"/>

Detailed description of failure / error / malfunction :

Informations about the corresponding machine or system

Type of machine : _____
 Year of construction : _____
 Serial number : _____
 Date of placing into operation : _____

Signature: _____